



# LOGISTICS & COURIERS

Be the logistics company that keeps customers happy with efficient, quick and on-time delivery services

Manage consignment tracking, invoices, and delivery schedules more efficiently and flexibly with Textlocal SMS services. Attach maps too to aid your drivers and avoid failed deliveries by opening up a 2-way communication channel with your customers.

## Easy tracking

Wasting time on frequent queries? Offer real-time shipping updates to customers by integrating your tracking software with [Textlocal SMS APIs](#). Experience unmatched delivery rates and speeds with Textlocal.

DM-AIRONE | 12:18 PM

Hi Arun, your package (Order No.: 5852585) has now reached Bangalore and will be delivered today - AirOne Logistics

## Improve delivery efficiency

Avoid wasted delivery trips. Let customers decide when they can take delivery by sending an SMS to your dedicated Textlocal long codes and short codes or by giving a missed call. A win-win for all.

## Information on the go

Add another channel for sending invoices, billings, consignment status and more. Use [Textlocal SMS attachments](#) and web URLs, and enhance your customer experience.

DM-DCDTER | 05:46 PM

Hi Prasanth, Thank you for using DCDT couriers! Please click the link for your invoice - <http://tx.gl/r/tL>

## Send campaigns that have an impact

Create SMS campaigns that your customers love when publicizing new services or reaching out to new customers. Be it personalizing bulk sends, attaching files and images, or providing an opt-out path, you can do it all in a couple of clicks with Textlocal.

## On-demand updates

Allow your customers to receive updates on-demand. Forward inbound texts to your tracking software and set-up [automated responses](#) or respond manually.

## Faster delivery

Save time. Attach a link to maps or send detailed directions via a timely SMS update so that delivery staff can be more efficient.

DM-REDDRT | 02:18 PM

Click the link for directions for  
Order #AWB2345 near Excel Park -  
<http://tx.gl/r/tL>

## Delivery precision

Enable customers to get information on drop-off or pick-up points by sending a simple SMS with their pin code to your dedicated short codes or long codes.

## Real time feedback

Assess customer satisfaction easily in real time by using Textlocal's mobile optimized [data capture forms](#) that also help you know your customer better.

DM-DTDCCG | 06:48 PM

Your shipment has been successfully  
delivered to Germany. Please take a  
moment and rate your experience  
<http://tx.gl/r/tL>

## Manage multiple branches

Let your branches conduct their own SMS campaigns while you centrally manage the credits distribution, restrict user privileges and lock down templates with Textlocal's [enterprise-grade features](#).

## Bespoke Solution

From data cleansing and campaign management to custom API integrations and bespoke reports, we can help you with your specific requirements. Our mobile marketing experts can even help you with the right database and marketing insights to kickstart your lead generation.

We work with over 225,000 businesses



[www.textlocal.in](http://www.textlocal.in)



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INDIA'S HIGHEST RATED SMS PLATFORM

TRUSTPILOT | TRUST SCORE 9.7/10



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